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ABSTRACT

This book examines the relationship between a person's success and his or her ability to understand, respect, and value diversity. It also explores how people can develop diversity consciousness. Chapter 1, "Diversity: An Overview," discusses the changing cultural landscape, dimensions of diversity, diversity between and within groups, diversity myths, diversity consciousness, and diversity education. Chapter 2, "Diversity Skills and Success," examines definitions of success, sociocultural theory, the importance of diversity skills, and the costs of inadequate diversity skills. Chapter 3, "Personal and Social Barriers to Success," discusses six barriers to success and how to acknowledge and overcome diversity barriers. Chapter 4, "Developing Diversity Consciousness," explains diversity consciousness, isolation, six areas of development, and strategies for developing diversity consciousness. Chapter 5, "Communicating in a Diverse World," looks at communication and culture, electronic communication, diversity consciousness and communication, barriers to communication, difficult dialogues, and communicating inclusively. Chapter 6, "Teamwork," looks at teams today, developing teaming skills, diversity consciousness and teaming, team leadership, high-performing teams, obstacles, and conflicts. Chapter 7, "Conclusion," discusses opening one's mind to opportunities and future challenges. (SM)

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